

All Smiles Community Oral Health SMS Privacy Policy

All Smiles Community Oral Health (previously known as Dental3) values your privacy and makes every effort to respect your wishes and personal information. Your phone number will be handled in accordance with our Privacy Policy. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the stated categories in this privacy policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Collection of Phone Numbers

We collect your phone numbers only when you voluntarily provide them to us, for example, inquiries to our office phone line (503-521-7166), and/or when you sign up for our services through our paper or secure webform. You can opt in to receive these SMS messages either by selecting “yes” on the permission-to-text portion of our form or verbally confirming we have permission to text you.

Use of Phone Numbers for SMS

Your phone numbers are primarily used to provide you with updates; to confirm All Smiles has permission to provide dental services to your child, and to provide further information if follow-up dental care is required. SMS messaging charges may be applied by your carrier. We will only share your phone number with our SMS provider, subject to their privacy policy. We use Dialpad to send all SMS communications to users who have opted in. Please view Dialpad privacy policy here <https://www.dialpad.com/legal/> with information on how they use user information.

Non-sharing Clause:

All Smiles will not share your personal data with third parties for any marketing/promotional purposes. Your information is only used by All Smiles and our SMS service provider to send you updates.

Opting out of Messages

If at anytime you wish to stop receiving SMS from us, you can opt out by

- Texting STOP to opt-out
- Texting UNSUBSCRIBE to opt-out
- Texting CANCEL to opt-out
- Texting QUIT to opt-out

Please note that the opt-out process becomes effective immediately. If this is an error or you would like to opt back in to text messages, then reply UNSTOP to continue receiving messages.

Privacy of Phone Numbers

Once you have opted out, we will not send you any more SMS messages, nor will we sell or transfer your phone number to another party.

Access to Services

You do not need to sign up for SMS Messages to receive information about our dental services or to participate in dental services. Our list of services can be found here:

<https://www.allsmilescnh.org/our-programs/>

Changes to this Policy

We may update this policy from time to time. If we make significant changes to how we use your information, we will post a prominent notice on our website. Thank you for your understanding and cooperation. If you have any questions or concerns about this policy, please contact us at 503-521-7166.

SMS Terms & Conditions

By providing your mobile phone number, you consent to receive SMS messages from All Smiles Community Oral Health, previously known as Dental3, related to your child's dental form and screening follow-up needs. You consent to receive manual text messages from us at the mobile number provided on the All Smiles form.

- **Program Description:** Messages will be sent to confirm your consent for oral health services or to follow up with parents and guardians regarding the results of your child's dental screening at their school.
- **Message Frequency:** Message frequency may vary. This is based on your child's dental and screening follow-up needs.
- **Message and Data Rates:** Standard message and data rates may apply depending on your carrier.
- **Opting Out:** You may opt out of receiving SMS messages at any time by replying with "STOP" to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number.
- **Help and Support:** If you need assistance or have questions about our SMS service, reply with "HELP" to any SMS message you receive, or contact our office at 503-521-7166 or at admin@allsmilescoh.org.

Privacy: Carriers are not liable for delayed or undelivered messages. View our Privacy Policy here: <https://www.allsmilescoh.org/forms/>. *Mobile information will not be shared with third parties/affiliates for marketing or promotional purposes.*